

OUR MISSION



To foster an environment of respect, responsibility and compassion for all animals through education, legislation and leadership. To care for the homeless, to defend the abused and to fight with unrelenting diligence for recognition of the integrity of all animals.

OHS Board of Trustees

John C. Gomez, Chair Key Private Bank

Samantha Hazel, Vice Chair McKinley Irvin Family Law

Stephen C. Kochis, DVM, Secretary Blue Pearl Veterinary Specialty and Emergency Centers

Peter Jensen, Treasurer Internal Revenue Service

Harvey N. Black* Retired, Mediation Services

(Charles) Akin Blitz Bullard Law

Steve Bloom
Portland Japanese Garden

Reginald R. Eklund* Retired, NACCO Materials Handling Group, Inc.

Lindsay Ford Sprout Tours

Marc F. Grignon, Immediate Past Chair NW Equity Holdings, Inc.

Dr. John Gustavsson *Radiology Consultants, Inc.*

Dave S. Hansen*
Columbia State Bank

Gordon Keane Digital Vision, Inc.

Lynn Loacker Community Volunteer Jacqueline C. Neilson, DVM DACVM

Tonya Nichols Robert W. Baird & Co.

Betty B. Norrie* Retired, NCAA Foundation

Marveita Redding* City of Portland, Bureau of Environmental Services

Diane Rosenbaum Former Oregon State Senator & Majority Leader

Mary K. Slayton *Nike*, *Inc*.

Laura Spear Community Volunteer Carolyn Vogt Hyster-Yale Group, Inc.

Nancy Tonkin- Zoucha Tonkin Family of Dealerships

BOARD OF TRUSTEES EMERITUS

Marilynn Jensen Dolorosa Margulis*

* Past Board Chair

VISIT US ONLINE

facebook.com/OregonHumane • Twitter/Instagram @oregonhumane • oregonhumane.org • #OHSpets

OREGON HUMANE SOCIETY

1067 NE Columbia Blvd. Portland, OR 97211 (503) 285-7722 oregonhumane.org

MOVING?

Send your change of address to OHS Mailing List, 1067 NE Columbia Blvd., Portland, OR 97211 or email **rossi@oregonhumane.org**

OHS is an independent 501(c)(3) charitable organization that receives no tax dollars or portions of donations made to national humane organizations.

A VOICE FOR ANIMALS



If there were only one word to describe OHS last year it would be compassion. Compassion for victims of animal cruelty; compassion for pets and people affected by natural disasters; compassion for pets who need a little (or a lot!) extra tender loving care to make the move into a new home; and compassion for pet owners who need access to low cost spay and neuter.

In so many ways our team of dedicated employees and loyal volunteers stepped up to the challenges we face, consistently going above and beyond our highest expectations. This annual report is full of facts, figures, charts and statistics of our performance as an organization. Many are truly remarkable. Each number is an expression of the compassion that's rooted in all of our programs. The statistics in this report are the collective result of the contributions of thousands of caring people.

While numbers represent something that is measured, they also represent lives that matter to us as humans who care about animals. Each story behind the statistic gives us hope and a reason for continuing our life-saving work in this community and beyond. On page 8, you will read how our investigations team stepped in to help with the case of a chronic animal abuser in Klamath Falls. Our team had the expertise to process the crime scene and move the case forward, thereby preventing future abuses. We responded to multiple disasters around the country, caring for the people and pets affected by an unprecedented wave of hurricanes and wildfires. You can read more about our team's 17 deployments on page 10. Closer to home, we were all touched by the adoption of Buttons the cat. He waited seven months to find the perfect home with people who were able to provide the daily insulin shots he needs to manage his diabetes. See Buttons' adoption story on page 5. Behind the statistics in each of these stories, human and animal lives were enhanced by our day-to-day work.

But you don't have to be a first responder to a hurricane, or a Humane Special Agent or one of our three board certified veterinarians to make a difference. Providing a home for a cat in need, volunteering to sit with a scared dog, donating a little every month or planning for a legacy of compassion through an estate gift are ways to help that don't take extraordinary training, huge risks or a decade of education. All of us are the indispensable heroes to the animals in our community and beyond. That's what this report is all about—acts of heroism carried out by the OHS team, made possible by supporters like you. Count yourself in every one of these numbers, facts and figures.

The upcoming year will be a time of reflection as OHS celebrates 150 years of service. From Doggie Dash to exhibits at the Oregon Historical Society and Portland Art Museum, there will be many opportunities to look back at how far we've come and appreciate where we need to go to create a More Humane Society. Join us!

For the animals,

Sharon M. Harmon

President and CEO, Oregon Humane Society



HOMEWARD BOUND

For the eighth year in a row, OHS found homes for more than 11,000 animals—11,296 to be exact. OHS is a national leader in pet adoptions and finds homes for more pets than any other single shelter facility on the West Coast.

On a busy Saturday at the shelter, our customer care team often completes more than 150 showings. Even at this brisk pace, we work hard to help families find the right match and spend time with adopters, giving needed information to set them up for success.

OHS never puts a time limit on how long it takes an animal to find the perfect home. Sometimes pets stay at OHS for weeks or months, depending on the animal's specific needs. Our animal care team focuses on keeping pets healthy, physically and mentally, while they are at OHS. This could mean administering medications, providing extra feedings or keeping an animal's brain engaged with puzzle toys or scratching posts.



2017 OHS ADOPTIONS

11,296 **Total Adoptions**







ADOPTION HIGHLIGHTS OF 2017



Buttons spent seven months at OHS before finding a special family who was able to provide the daily medication he needs to stay healthy.



Fiddle the black lab needed extensive medical care in our Animal Medical Learning Center before finding the right match. Before he went home, Fiddle enjoyed playtime with his friend Jeremy.



It took Watson almost a year to find his forever home. Now settled in with his new family, they report that he is happy, loved and very smart. He enjoys being brushed and playing every day now.



Many of our adopters love sharing their pets' stories and photos on social media. Simba, a diabetic cat, has his own Instagram account and was featured on People magazine's website.



Customer Care Representative Lori Lacell did 1,555 showings in 2017. Educating families and helping them find the right pet is what she loves most about her job at OHS.

0

LIFE-SAVING WORK

Saving lives is at the heart of our work. In 2017, we reached some important milestones including an increase in cat intake and a record number of animals transferred to OHS through our Second Chance program. Dozens of homeless animals from shelters in disaster zones also found refuge at OHS.

Our Second Chance program was established in 1997 to help overcrowded shelters throughout Oregon and the West Coast. Smaller, rural shelters often take in exponentially more animals than they can adopt out, so we established partnerships with these shelters to help give their pets a second chance. Adopters from OHS have enthusiastically opened their hearts and homes to these wonderful pets. In fact, the Second Chance program hit a new record in 2017– welcoming 7,140 adoptable animals.

OHS was called in to help Rogue Valley Humane Society in Grants Pass, Oregon when they were overcrowded following the intake of more than 100 cats from a local home. Many of the cats were un-socialized and needed extensive medical care. All were eventually adopted into loving homes.





October, one of the cats who came to OHS from Rogue Valley Humane Society.



7,140
Number of pets given a Second Chance in 2017.

Increased intake of cats.

92Animal organizations participating in the Second Chance program.



TREATING AND HEALING PETS IN NEED

In 2017, the Holman Medical Center marked an important milestone, celebrating 10 years of serving the community and the pets of OHS. When the center first opened, it was the nation's first veterinary teaching hospital within an animal shelter or part of an animal shelter. Ten years later, more than 700 Oregon State University fourth-year veterinary students have completed a three-week rotation at OHS. Students receive invaluable hands-on experience conducting medical exams, diagnosing and treating illness and assisting in surgery—all under the supervision of a full-time OSU faculty member, assigned to OHS. Complex surgeries that were once referred out are now performed by expert clinicians in the state-of-the-art OHS hospital.

Great strides have been made in efforts to reduce pet overpopulation, thanks to the Spay & Save program. This free and low-cost spay/neuter program also helps pets of qualifying families with vaccines, blood tests and microchip services. Holman Medical Center is the leading medical center for Spay & Save.

When shelter pets need a quiet environment and extra care to recover from surgery or illness, OHS foster families provide a temporary home. The outpatient services and medical team work hand-in-hand with volunteer foster parents to get pets ready for adoption. More than 1,600 animals were placed into foster care in 2017.

11,944

Surgeries performed in 2017.

Free and low-cost spay/neuter surgeries done at OHS through the Spay & Save program.

Number of vet students who completed a small-animal primary care rotation in 2017.

Foster care families who care for shelter pets recovering from surgery or illness.



"Looking through her long medical record, it is hard to imagine that there are many places that an old, sick white cat could have gone to get half of the care that she received from you. Thank you for believing in this little white cat. She is a survivor, but she couldn't have done it without you." -Madame Sweet's adopters



A member of the OHS medical team at work.



OHS INVESTIGATIONS Creating a More Humane Society

Fighting animal cruelty is at the core of our mission. In 1868, noted humanitarian Thomas Lamb Eliot established the Oregon Humane Society after witnessing the inhumane treatment of draft animals. For 150 years, OHS has fought neglect and abuse—working to strengthen and enforce animal welfare laws, rehabilitate traumatized animals and provide support to other law enforcement agencies to investigate animal crimes.

The scope of our work spans the entire state of Oregon. Our assistance is particularly critical in rural areas with limited resources. In October 2017, OHS was called to help Klamath County Animal Control execute a search warrant,

collect evidence and remove neglected dogs, puppies, horses and chickens.

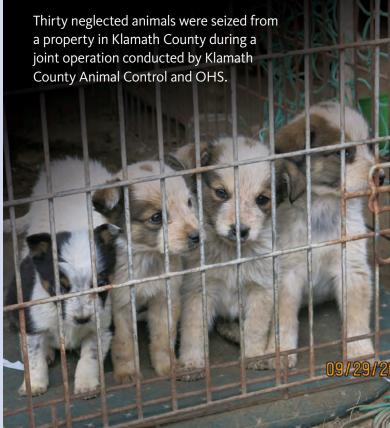
OHS Humane Special Agents are commissioned by the Oregon State Police and have the authority to enforce animal cruelty laws anywhere in Oregon. They are in the field, responding to calls, every day. Most cases begin with a call or email from the public. Investigation coordinators triage more than 5,000 calls and emails per year and organize the details of each case. Our staff attorney helps guide cases to justice. Although OHS Special Agents are certified police officers, our entire Investigations team operates entirely on donations to OHS.

2,665
Animals helped by the OHS Investigations Department.

New cases in 2017.

42% Increase in assistance to law enforcement agencies.



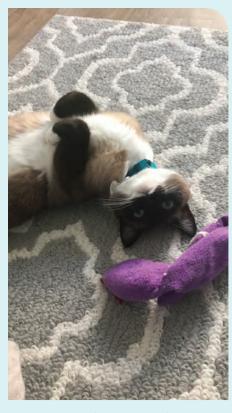


TEACHING GOOD BEHAVIOR

One of the many ways OHS saves lives is through the specialized expertise and skill of our Training and Behavior department. Every interaction with an animal in our care is a teaching opportunity. Whether it's a simple sit or encouraging proper litter box habits, we use positive reinforcement techniques to help pets learn and thrive.

From extremely shy cats to overly reactive dogs, some pets need extra time and a focused plan to get ready for adoption. Our behavior modification program includes a coordinated team of trainers, staff and volunteers who work together to tackle the toughest behavior issues. Adopters of these special animals also receive advice and information to ensure a successful transition to life in a home.

We recognize that anyone's pets can have behavioral challenges. This is why OHS has a behavior helpline, an online resource library and other resources available to the public. Depending on the situation, issues can be resolved with a phone call, classes, workshops or in-depth, oneon-one training. Our goal is to strengthen the bond and create lasting relationships for people and their pets.



Jasmine arrived at OHS in the spring of 2017 and was adopted after spending two months under behavior modification, learning how to trust people. Her adopter recently emailed to share that "Jasmine is doing great! [She] has adjusted to her new home and is a cuddly addition to my life. I am so happy to have her!"



OHS trainers work with members of the public to help resolve a wide variety of behavior issues. Hugo, a Great Dane, became fearful of strangers after he moved to Portland. His owner, Jen, worked one-on-one with OHS trainer Rachael Davis to develop a plan to help Hugo overcome his fear.

2,098
Calls and emails to the OHS pet behavior helpline.

Number of shelter animals that were part of the Behavior Modification Program.

> **Private training** consultations.

Classes and workshops offered to the public.



RESPONDING TO DISASTERS AND EMERGENCIES

Hurricanes. Wildfires. Flooding. The pace of natural disasters in 2017 felt relentless. There were so many stories of heroic rescues and people reaching out to help others in need. The Oregon Humane Society's team of staff and volunteers who are certified in Emergency Animal Sheltering were on the ground, working hard in some of the most challenging conditions. From Houston to Santa Barbara to St. Croix, OHS deployed staff and volunteers 17 times to help care for animals, evacuate pets and transport them to safety. OHS also helped alleviate the strain on local shelters in disaster zones by transporting homeless pets to Oregon. In this case, moving pets that were already looking for a home freed up space for local shelters to take in pets affected by disasters.

In Texas, OHS worked side-by-side with the Houston SPCA to care for animals and transport homeless pets from Brazoria County to Oregon so they could find their forever home.

The wildfires in Santa Barbara posed many logistical challenges as the flames moved quickly and evacuations often needed to be done immediately. OHS Chief Operating Officer Brian August worked with Santa Barbara County Animal Services, dispatching resources and contacting pet owners.

The aftermath of Hurricane Maria left the small island of St. Croix without its only animal shelter. The ASPCA stepped in and set up an emergency animal shelter. OHS responders assisted for more than two months in this operation.





3,000+ hours spent working in disaster zones. Animals transported from shelters in disaster zones in Texas.

121

Staff and volunteers certified in Emergency Animal Sheltering, through FEMA training and hands-on exercises.



TECHNICAL RESCUE

The Oregon Humane Society Technical Animal Rescue Team, OHSTAR, has advanced skills to assist with rescues and recoveries throughout the state. This team of volunteers can rappel down steep cliffs and conduct water rescues when animals are in danger. In 2017, they helped with a number of local recovery efforts in addition to educating local groups about emergency preparedness. They are the only dedicated animal rescue team in Oregon, and they are supported entirely through donations to OHS.



OHSTAR volunteers participate in field work to sharpen their technical skills.





Volunteers are the heart of the Oregon Humane Society. In every area of the organization, there are volunteers helping to save lives and further our mission. They give of themselves and in return they get tail wags, purrs and a million "Thank Yous" from the OHS staff.

Volunteers help adoptable animals by taking dogs for walks, teaching pets basic manners, feeding, cleaning, grooming and socializing. When a transport of Second Chance pets arrive at OHS, volunteers are there to greet the new arrivals and get them checked in. Volunteers help potential adopters find the perfect pet. The medical team relies on volunteers in many areas including surgery prep and recovery, especially during a busy Spay & Save week. Keeping the OHS operating requires the help of volunteers in many areas that do not require animal handling such as laundry, crate washing, events, photography, landscaping and administrative. Every area of OHS relies on the hard work of volunteers. In fact, in 2017 it would have taken 123 full-time employees to do the work performed by OHS volunteers.

The group volunteer program gives corporate teams and community groups the opportunity to experience the satisfaction and fulfillment of making a difference for the pets at OHS. Young people, ages 12 to 17, can participate in the youth volunteer program. This early experience with volunteering sets young people up to give back to their community as adults.

(includes youth volunteers).

group voluneers.

255,680

Total volunteer hours.

Different volunteer positions within OHS.







TEACHING COMPASSION

Creating a More Humane Society begins with teaching children about empathy and respect toward animals, other people and themselves. These values, instilled early, carry through to adulthood and foster a compassionate community.

The humane education curriculum is grounded in character building—giving young people a sense of belonging and the opportunity to take pride in their connection with animals. Through OHS education programs, kids find a place where they can be recognized and rewarded for their gift of compassion toward pets.

The Oregon Humane Society's Humane Education team visits local classrooms, conducts shelter tours, and leads an after school program and summer camp. The team includes two humane educators, one of who, during her 15 years at OHS,

has reached more than 250,000 youth and adults. Three canine education partners round out the team and give kids a chance to interact with animals while they are learning.

Children have the opportunity to showcase their talents and love for animals each year during the annual Be Kind to Animals Poster and Story Contest. In 2017, digital artwork was also accepted for the first time. Winners were honored during a special event at OHS where students displayed their artwork and read their essays to the audience.

Summer camp is one of the most popular humane education programs at OHS. Camps are offered for different age groups and they fill up quickly each year. This unique camp offers kids the chance to socialize and provide enrichment activities for the animals plus meet with guest speakers like dog trainers, OHS Humane Investigations staff and others.

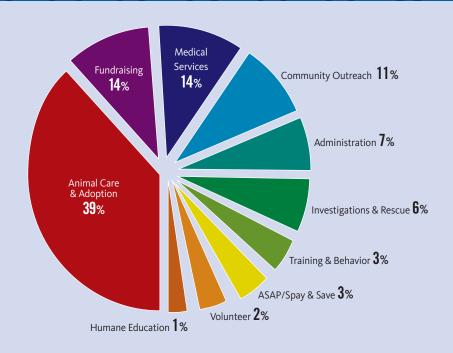


14,392 People reached by OHS humane educators. Classrooms visited. Be Kind to Animals Poster and Story Contest.



2017 Expenses

Animal Care & Adoptions	39%	\$5,670,990
Fundraising	14%	\$2,077,945
Medical Services	14%	\$1,969,681
Community Outreach	11%	\$1,644,258
Administration	7%	\$1,067,307
Investigations & Rescue	6%	\$800,866
Training & Behavior	3%	\$491,787
ASAP/Spay & Save	3%	\$379,361
Volunteer	2%	\$318,333
Humane Education	1%	\$212,452
TOTAL EXPENSES	100%	\$14,632,980

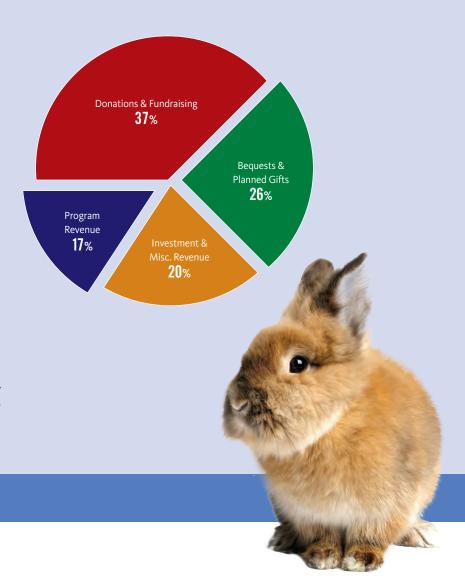


2017 Revenue

TOTAL REVENUE	100%	\$21,005,882
Program Revenue	17%	\$3,506,553
Investment & Misc	20%	\$4,131,344
Bequests & Planned Gifts	26%	\$5,532,254
Donations & Fundraising.	3/%	\$7,835,731

Capital Projects	\$12,400,767
Net Assets at 12/31/16	\$44,107,729
Increase in Net Assets 2017	\$18,773,669
Net Assets at 12/31/17	\$62,881,398

These are preliminary figures pending an independent audit of fiscal year 2017. Detailed financial statements are available at oregonhumane.org.





DONATE WITH CONFIDENCE

New rankings by the nation's premier charity watchdog group put OHS at the top of the list. OHS was awarded a coveted 4-Star rating from Charity Navigator, the highest possible ranking. The award marks the third year in a row OHS has received the top designation.

The new rankings, said Michael Thatcher, Charity Navigator's President and CEO, show that OHS "exceeds industry standards and outperforms most charities in your area of work... This exceptional designation from Charity Navigator sets OHS apart from its peers and demonstrates to the public its trustworthiness." Thatcher also noted that only 18% of the nonprofits evaluated by Charity Navigator have received a 4-Star rating for three consecutive years.

Charity Navigator evaluates more than 9,000 groups annually, with

many donors relying on the rankings to determine their gifts. "We work hard to earn the trust of our community, and are honored that OHS has the highest possible rating," said OHS President and CEO Sharon Harmon." The OHS ranking can be viewed online at *charitynavigator.org*

OHS is also an accredited Better Business Bureau charity, meeting the bureau's 20 standards of charitable accountability. The standards assure the public that OHS provides the highest levels of transparency, fiscal integrity and program management.

OHS has also earned a Gold Level of participation in the GuideStar Exchange, demonstrating our commitment to transparency and providing donors with information about our mission, impact, finances, program governance and more in a searchable online database available to the public at *quidestar.orq*.









2017 Honors and Awards

Spot Magazine's Top Dog Awards honored OHS with first place in these categories:

BEST LARGE SHELTER

BEST ANIMAL EVENT Doggie Dash

BEST ANIMAL ATTORNEY
Emily Davidsohn

MOST INNOVATIVE PROGRAM Animal Shelter Alliance of Portland (OHS is a founding member)

Services Directory

OHS is dedicated to making our community a better place. Call (503) 285-7722 for more information or visit us online at oregonhumane.org.

ANIMAL ADOPTIONS

Cats, dogs, birds, rodents and rabbits are available for adoption. (503) 285-7722.

ANIMAL ASSISTED THERAPY TRAINING

OHS prepares people and pets for the national evaluation exam. (503) 285-7722; lorik@oregonhumane.org.

ANIMAL CRUELTY INVESTIGATIONS

OHS officers investigate animal neglect and abuse. Cruelty complaint hotline: (503) 285-7722 x214.

ANIMAL RESCUE

OHS responds to situations where an animal is trapped and needs human help (in case of emergency, call your local police). (503) 802-6707.

ANIMAL SHELTER ASSISTANCE

Food, supplies and training are offered to animal agencies throughout Oregon. (503) 416-2993.

BEHAVIOR HELP LINE & WEB PAGES

Consult our online resources, or call the free OHS telephone help line with questions about problem pet behavior. (503) 416-2983.

FIND A HOME FOR YOUR PET

If you are unable to keep your pet, OHS may be able to place your pet in a new home. Call first to schedule an appointment. (503) 285-7722, ext. 211.

HUMANE EDUCATION

OHS offers classroom presentations, after school clubs, summer camps and more. (503) 416-2986; barbc@oregonhumane.org.

LOST AND FOUND PETS

OHS cannot accept stray animals; contact your local animal control agency. More resources available at oregonhumane.org/lostpets.

PET MEMORIALS

OHS maintains an animal cemetery, mausoleum and columbarium and provides private cremation services. Euthanasia services are offered if no other options are available. (503) 285-7722.

PET SUPPLIES

Our retail stores inside the shelter offer a variety of supplies. (503) 285-7722 x201.

PET TRAINING

OHS offers classes and consultations. (503) 285-7722 x486; deborahf@oregonhumane.org.

SPAY & NEUTER FINANCIAL AID

OHS offers discount coupons and participates in the Spay & Save program, (800) 345-SPAY; asapmetro.org.

Ways to Help To learn more about opportunities to help animals, call (503) 802-6793 or visit us online at oregonhumane.org.

AUTOS FOR ANIMALS™

Donate your vehicle to OHS and claim a charitable deduction. Contact Margaret Clement, (503) 802-6766; margaretc@oregonhumane.org.

CHARITABLE GIFT ANNUITIES

Lifetime income plus a tax deduction. Contact Gary Kish, (503) 416-2988; garyk@oregonhumane.org.

CORPORATE PARTNERSHIPS

Sponsor an OHS event or organize a benefit. Contact Jane Morrison, (503) 416-7084; janem@oregonhumane.org.

ESTATE GIFTS

Include OHS in your will, trust or with a beneficiary designation. Contact Gary Kish, (503) 416-2988; garyk@oregonhumane.org.

FRIENDS FOREVER™

Ensure the welfare of pets who may outlive you. Contact Gary Kish, (503) 416-2988; garyk@oregonhumane.org.

GIFTS OF STOCK

To make a gift of securities contact Mary Henry, (503) 416-7083; maryh@oregonhumane.org.

IN-KIND SUPPLIES. MATERIAL

See our wish list online at oregonhumane.org/donate/wish-list.

SUPPORT

A \$30 donation includes a 10% discount at the OHS retail store, subscription to the OHS magazine and more. Call (503) 416-5024 or join online.

ONE COOL THING

Donate fine art, jewelry, popular electronics, or memorabilia. Contact Marsha Chrest, (503) 416-7079; marshac@oregonhumane.org.

PAWS

Monthly gifts through the Planned Account Withdrawal System (PAWS) support OHS throughout the year. Call Margaret Clement, (503) 802-6766 or join online; margaretc@oregonhumane.org.

The Thomas Lamb Eliot Circle (TLC) honors donors contributing \$1,000 or more annually. Contact Ross Imbler 503-416-5024; rossi@oregonhumane.org

TRIBUTE GIFTS

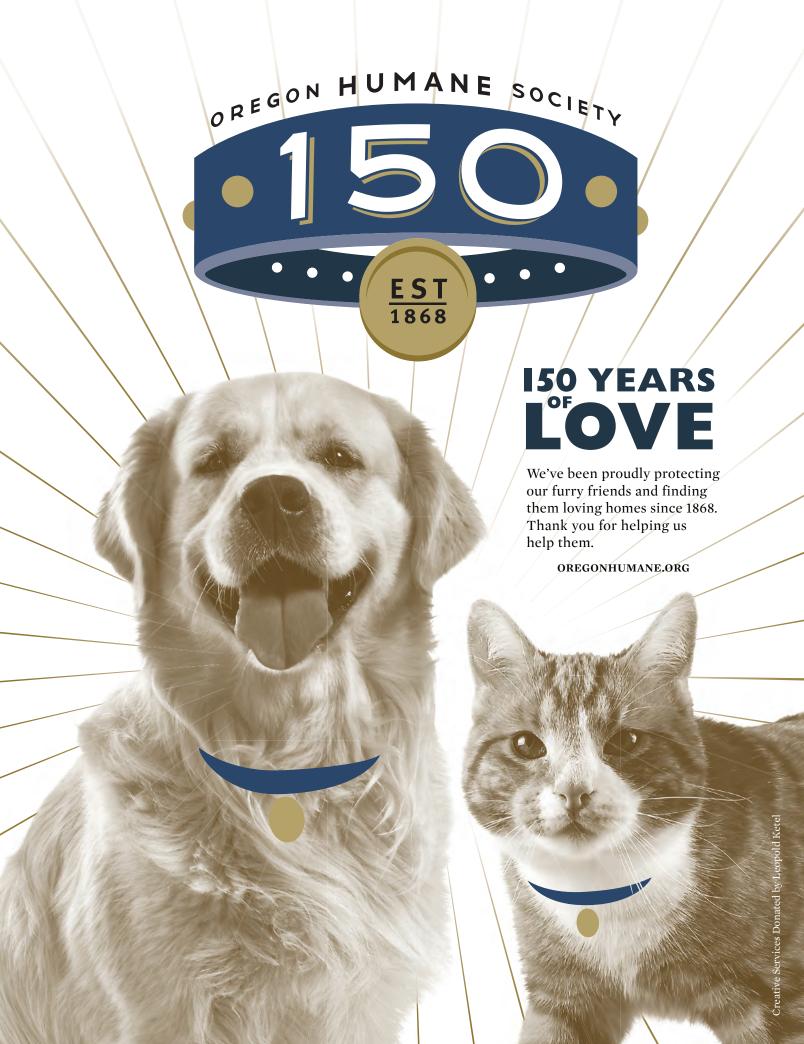
Tribute gifts can be made in memory of, or in honor of, a pet or loved one. A card will be sent to your loved one. Contact Nicole Lutton, (503) 416-5027; nicolel@oregonhumane.org.

VOLUNTEER

OHS volunteer programs are available for youths, adults, groups and companies. Contact Kim Hudson, (503) 285-7722, ext. 204; volun@oregonhumane.org.

WORKPLACE GIVING CAMPAIGNS

To learn more about workplace giving campaigns, contact Marsha Chrest, (503) 416-7079; marshac@oregonhumane.org.





Non-profit US Postage PAID Portland, OR Permit No. 949

MAKE A DIFFERENCE TODAY!



- » Many supporters decide to leave a gift to OHS in their will. *To join them,* call Gary Kish, (503) 416-2988.
- » As a member of the Thomas Lamb Eliot Circle, you'll be united and included with others actively working to improve animal welfare.

 Call Ross Imbler, (503) 416-5024.
- » Become a sustaining donor with your automatic monthly gift. Call Margaret Clement (503) 802-6766.
- » Join nearly two thousand other compassionate people by becoming an OHS volunteer. There's a valuable role for everyone. *Call Kim Hudson*, (503) 285-7722, ext. 204.

For more information, visit the OHS website at *oregonhumane.org*