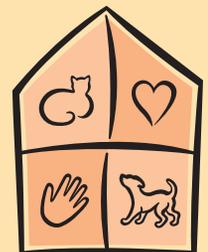




20
16

Annual Report



OREGON
HUMANE
SOCIETY

Our Mission: To foster an environment of respect, responsibility and compassion for all animals through education, legislation and leadership. To care for the homeless, to defend the abused and to fight with unrelenting diligence for recognition of the integrity of all animals.



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OREGON HUMANE SOCIETY

1067 NE Columbia Blvd.
Portland, OR 97211
(503) 285-7722
www.oregonhumane.org

OHS is an independent 501(c)(3) charitable organization that receives no tax dollars or portions of donations made to national humane organizations.

MOVING?

Send your change of address to OHS Mailing List, 1067 NE Columbia Blvd., Portland, OR 97211 or email amy@oregonhumane.org

A Voice for Animals

PHOTO BY CLSMITH PHOTOGRAPHY



Annual reports are a way for organizations to look back over the previous year and delve deeply into the numbers that track the ups and downs of their efforts. But numbers don't tell the whole story. Along with each statistic, my memory keeps a running catalog of the fuzzy, furry and feathered creatures who represent the compassion behind the figures.

Take the dog Cadbury, for example. OHS started off the first week of January 2016 by receiving Cadbury and 22 additional Italian greyhounds from a breeder in Hillsboro. How did OHS come to get these pets? The breeder, a senior citizen, realized that she was no longer able to provide proper care for the animals and voluntarily handed them over to us.

That's not always the case, as we sometimes must resort to legal means to rescue animals in distress. Take the case of Salty, a beautiful green macaw who was rescued from an exotic bird dealer in Damascus. Salty was among 245 birds living in unsanitary and overcrowded conditions. A search warrant made his rescue possible, but then came another challenge: how to properly care for 245 birds, many of them in need of medical attention.

We quickly converted a warehouse into an emergency bird shelter, complete with hundreds of individual cages, a food preparation area (birds need their fresh produce), a medical exam area, and more. For the six months prior to their adoptions, the birds lived in this emergency shelter.

We were challenged again when 70 cats, including a brown tabby named Bubba Gump, arrived at OHS from (where else?) Louisiana. The flood-stricken shelters in that state needed to make room for pets left stranded in the wake of the rising water, and turned to OHS and other Northwest shelters for help. With one OHS emergency shelter already at capacity with exotic birds, our staff worked hard to find space for Bubba Gump and his buddies in every nook and cranny of the shelter.

Behind these many stories are the numbers that tell a larger story. The OHS Investigations Department, for example, was kept hard at work last year responding to 1,115 new cases—15% more than in 2015. The number of requests for investigation assistance from other law enforcement agencies was up by 58%, with 158 requests logged. The veterinary team at OHS continued to work at breakneck speed last year, performing more than 12,000 surgeries—that works out to more than 33 a day!

As for what the future holds, we don't expect this workload to lighten. More and more people are calling our animal cruelty hotline and we are seeing a growing number of animals in need of medical care and behavior help. That means that OHS will be needed more than ever in the future.

To answer that call, we will again be relying on donors like you, who make possible all the life-saving work that happens at OHS. Please accept my thanks for making OHS a powerful voice of compassion for Cadbury, Salty, Bubba Gump and all the other the pets who count on us for help.

For the animals,

A handwritten signature in black ink that reads "Sharon M. Harmon". The signature is fluid and cursive.

Sharon Harmon
CEO, Oregon Humane Society



Life-Saving Work

97%

Save Rate (includes adoptions plus pets who have been transferred to rescue groups and/or returned to their owners)

OHS never puts a time limit on how long pets remain available for adoption. If you see a dog, cat or bird at the shelter, that pet will stay available for adoption for as long as needed. OHS has a zero euthanasia rate for healthy pets and for pets that suffer from medical or behavioral conditions a typical owner would consider treatable.

These high standards do not stand in the way of record-setting adoptions. In 2016, OHS found homes for 11,614 pets. The figure would have been higher—and exceeded the previous year’s all-time figure of 11,620 adoptions—if it had not been for a series of severe winter storms. The bad weather forced the complete closure of the shelter on multiple days during December, traditionally the busiest month for placing pets with new families. Even with the unscheduled closures, 2016 marked the sixth year in row that OHS exceeded 11,000 adoptions.

ADOPTION HIGHLIGHTS OF 2016

Kathryn Hepburn,

a 13-year-old tabby, stayed at OHS

longer than any other pet

in 2017: ten months.

Her fans at the shelter wished her all the best in her new starring role as a cherished family member. The average length of stay for adult cats last year was ten days.



This eight-year-old blue heeler, named **Maggie**, won over hearts

during her four months of residence at OHS. Maggie didn't let her deafness slow her down—she loved to fetch and play. The average length of stay for adult dogs last year was seven days.

PHOTOS BY CLSMITH PHOTOGRAPHY (TOP) AND LAURA HINRICHS

2016 OHS ADOPTIONS



5,421
DOGS



5,033
CATS



1,160
SMALL ANIMALS

11,614 adoptions

6

Number of consecutive years OHS has exceeded 11,000 annual adoptions. OHS adopts more pets than any other single-shelter facility on the West Coast.

Giving a Second Chance to Pets in Need

92

Animal organizations participating in the Second Chance Program

6,328
ANIMALS

Number of pets given a Second Chance in 2016

At OHS, we believe animals who have been passed over for adoption at other shelters deserve a second chance. That's why we accepted 6,328 animals into the OHS Second Chance program last year. These pets came from 92 animal organizations in Oregon, Washington, California, Hawaii and Louisiana.

2016 marked the second year in row the program has taken in more than 6,000 animals. Why so many? The success of spay and neuter programs in the Portland area has made significant inroads into pet overpopulation (see below). This, in turn, makes it possible to accept pets from other locations when space is available at OHS. For the 92 partner shelters, the Second Chance program



One of 70 cats who came to OHS from flood-ravaged Louisiana.

often represents an essential lifeline for pets that lack other options.

In Louisiana, the most distant Second Chance partner of 2016, shelters turned to OHS because of devastating floods that destroyed some shelters and left others with more animals than they could care for. The nonprofit group Wings of Rescue flew to the pets to Oregon, where OHS and other groups were waiting to find homes for the animals.

Reducing Pet Overpopulation

4,230

Number of cats altered by OHS last year as part of the Spay & Save Program

9,376

Total number of cats spays/neuters by all Spay & Save organizations in 2016

44%

Decline in number of cats coming to local shelters since the program started



Thanks to a combined effort by Portland's major animal organizations, huge inroads have been made in reducing cat overpopulation. The Spay & Save program offers free and low-cost spay/neuter surgeries for cats owned by low-income

◀ Cats spend just five to ten minutes on the operating table during Spay @ Save surgeries, thanks to an experienced OHS medical team.

families and feral cat caretakers. OHS has been in the forefront of the effort, performing about 40% of the more than 73,000 surgeries completed since the program began in 2010.

Spay & Save has been a huge success: it is credited with a 44% decline in the number of cats that members of the public bring to local shelters in the Portland area.



Healing Pets

939

EMERGENCY AND OTHER
NEEDED SURGERIES
PERFORMED IN 2016



4,230

FREE AND LOW-COST ALTERS
FOR CATS OWNED BY
LOW-INCOME FAMILIES
IN 2016



89

VETERINARY STUDENTS
COMPLETED A ROTATION
AT OHS IN 2016

The OHS Holman Medical Center reached a major milestone last year: performing the 100,000th surgery since the center opened in 2007. The 25-person medical team provides state-of-the-art medical care for shelter pets, ensuring that every animal at OHS gets the same quality of medical care that pet owners would want for their own pet.

When the center opened, it was the nation's first veterinary teaching hospital established to work directly with an animal shelter. In partnership with the Oregon State University College of Veterinary Medicine, the center provides a hands-on learning experience for veterinary students. Last year, 89 students completed a three-week primary care rotation at OHS under the supervision of a full-time OSU faculty member assigned to OHS.

As the leading medical facility for the Portland area's Spay & Save program (see story, p. 5), the center last year performed 4,230 spay/neuter surgeries on cats



Ponderosa suffered two broken legs, but recovered fully thanks to the OHS medical team and weeks of post-surgery help by a foster volunteer.

owned by low-income families. The no- and low-cost surgeries are an essential tool in winning the war against cat overpopulation.

In 2016, the hospital once again received top marks from the nation's leading accreditation organization. The American Animal Hospital Association (AAHA) evaluates hospitals on the quality of their facilities, equipment, record keeping, patient care and other factors. OHS is one of a handful of humane societies to meet AAHA's exacting standards.



Members of the OHS medical team at work.

12,138

TOTAL NUMBER OF SURGERIES
PERFORMED IN 2016

Helping Hands: OHS Volunteers



PHOTO BY CLSMITH PHOTOGRAPHY

Volunteer Chris Needham prepares a surgical pack in the OHS medical center.



Volunteer René Pizzo helps find homes for rescued birds.

4,038

PEOPLE WHO VOLUNTEERED
TIME AT OHS IN 2016

260,483

TOTAL NUMBER OF HOURS
GIVEN BY OHS VOLUNTEERS

260

NUMBER OF
YOUTH VOLUNTEERS

OHS volunteers devote their time and talents to helping pets in almost every way you can imagine: rescuing pets in distress, assisting veterinarians, getting Second Chance pets settled into their new kennels at OHS, walking dogs, socializing cats, maintaining the dog walking path, helping shy dogs overcome their fears, showing pets to the public, assisting with outreach events across the city—the list goes on and on.

Last year, it would have taken 118 full-time workers to do the work performed by OHS adult volunteers.

When it came to helping with a major bird rescue last year, volunteers were essential for providing care for the 245 rescued animals over the course of six months. Earlier in the year, 17 highly trained volunteers traveled to North Carolina to assist the ASPCA with the operation of an emergency shelter that housed nearly 700 neglected pets.

OHS also operates a volunteer program that gives youths age 12-17 valuable experience working with animals and to learn about humane values. More than 250 youths participated in the program last year. Additionally, more than 1,500 people took part in the OHS group volunteer program, which gives groups as large as 30 people the opportunity to help animals. Many of these groups are participating in corporate workplace/volunteer programs.



Volunteers assist with the North Carolina ASPCA rescue. Left to right: Irish Blackburn, Morgan Willhite, Sherry Adams, John Thoeni, Daniel Rost, Cecil Reniche-Smith.

Education

14,091

PEOPLE REACHED
BY OHS EDUCATORS



149

CLASSROOMS VISITED



142

SHELTER TOURS GIVEN

OHS educators reached out to more than 12,000 youths and nearly 2,000 adults last year. Through classroom visits, tours of the OHS shelter, a summer day camp and other activities, educators help the public understand humane values such as compassion, respect and responsibility.



OHS summer camper & camp counselor take a shelter dog for a walk.

The program also gives participants a first-hand look at the operations of OHS. The education program offers visits to the OHS adoption and medical centers, hands-on work with animals, and discussions with animal care specialists and officers who enforce animal cruelty laws.



Students learn about animal health from an OHS veterinarian.



Technical Rescue Team



OHSTAR members conduct an animal search in a remote area of Marion County in 2016.

When an animal is trapped or stranded and needs help to survive, the OHS Technical Animal Rescue Team (OHSTAR) is ready to respond. This highly trained group of 20 volunteers can rappel down mountains and undertake water rescues when animals are in peril. They are the only dedicated animal rescue team in Oregon, and they are supported entirely through donations to OHS.

Their skills are also called upon to assist law enforcement agencies with the safe capture and transport of distressed animals found in hazardous conditions, including hoarding situations.

30

Number of rescue
deployments in
2016

Saving Pets in Peril



1,115

New cases investigated
= 15% INCREASE

The Humane Special Agents of OHS are the only law enforcement officers in Oregon charged with enforcing animal cruelty laws anywhere in the state. Commissioned by the Oregon State Police, the special agents meet the same standards applied to police officers throughout the state, yet are supported entirely by donations to OHS.

exotic birds living in overcrowded and unsanitary conditions in a barn in Damascus. The birds were cared for in an emergency OHS animal shelter for six months as the criminal case against the owner proceeded. The case ended in December with the owner convicted of animal neglect and all birds adopted into new homes.



771

Number of animals seized/
removed by investigators

Last year, the two OHS special agents, along with a full-time OHS Humane Investigator and support staff, responded to a 15% increase in animal cruelty cases. The OHS Investigations Department also provided assistance 158 times to other law enforcement agencies—a 50% increase from 2015.

By year's end, the Investigations Department had helped a total of 2,995 animals, a 29% increase over 2015.

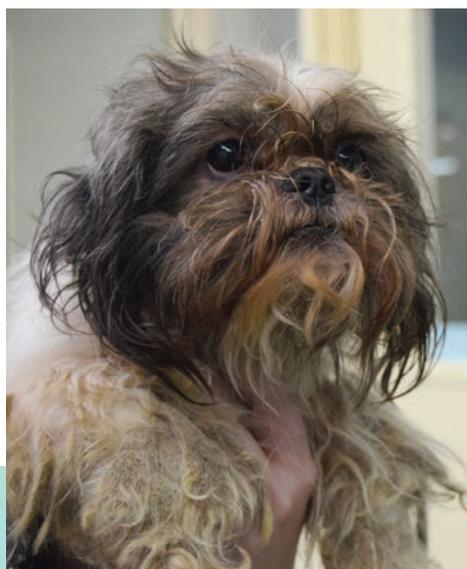
2,995
ANIMALS

helped by investigators
= 29% INCREASE

In one of the largest rescues in OHS history, investigators last year seized 245



Investigators remove 245 birds from unsanitary conditions.



One of 11 dogs seized from a Veneta resident who was charged with neglect.



Investigators rescue 10 cats from a Lake Oswego residence.



Helping Pets with Behavior Issues

2,296

CALLS AND EMAILS
TO THE OHS PET
BEHAVIOR HELP LINE

10

ACTIVE OHS
ANIMAL-ASSISTED
THERAPY TEAMS

Baby Checkers had lived in four homes in two years; he trembled in fear and distrusted people. After extensive work with an OHS trainer, he learned that people were his friends and eventually became an affectionate member of his new adopted family.



The OHS Training and Behavior Department offers training classes for the public as well as life-saving behavior help for shelter pets. Using positive reinforcement techniques, trainers work on virtually every behavior issue imaginable: from dogs who are afraid of a leash to cats who are so fearful of people that they cannot be shown to potential adopters.

The process of tackling behavior issues takes time and patience. Using a series of small steps that proceed based on the animal's response, trainers work slowly to earn the trust of scared and defensive pets. The method can take weeks, but has shown great success in helping pets become loving, trusting animals who can be adopted.

OHS trainers also provide a wide range of classes to the general public. Basic and intermediate training classes are offered, as well as a variety of specialized classes and workshops. In addition, the department offers free pet advice to the



Babu suffered from extreme insecurity and fearfulness when she arrived at OHS. With the help of an OHS trainer, she learned to trust people and was adopted.

public through the OHS Behavior Help Line. Each year, thousands of people use the Help Line to get expert advice on pet issues.

The Behavior and Training Department also offers a specialized program that prepares individuals and their pets to become a registered animal-assisted therapy team. When therapy animals visit hospitals and assisted-living facilities, they bring with them unconditional love and proven psychological and medical benefits.



SHELTER ANIMALS WHO RECEIVED
EXTENSIVE BEHAVIOR HELP FROM
OHS TRAINERS

1,365

PEOPLE WHO ATTENDED OHS
TRAINING CLASSES AND
WORKSHOPS

Donate with Confidence



The nation's premier charity watchdog group ranked OHS as one of the nation's top nonprofits in 2016. OHS was awarded a coveted four-star rating from Charity Navigator, the highest possible rating.

The watchdog group recently enacted its most in-depth standards to date, taking into account financial health, accountability, transparency to donors and more. The ranking, said Michael Thatcher, the group's CEO, shows that OHS "exceeds industry standards and outperforms most charities in your area of work. This exceptional designation from Charity Navigator sets OHS apart from its peers and demonstrates to the public its trustworthiness."

Charity Navigator evaluates about 8,000 groups annually, with many donors relying on the rankings to determine their gifts. Under the new rankings,

OHS scored 93.5 out of 100 in the finance category and 100 out of 100 in the accountability and transparency category. The OHS ranking can be viewed online at charitynavigator.org.

OHS is also an accredited Better Business Bureau charity, meeting the bureau's 20 standards of charitable accountability. The standards assure the public that OHS provides the highest levels of transparency, fiscal integrity and program management.

As a participant in the GuideStar Exchange, OHS is committed to providing donors with information about our mission, impact, finances, programs governance and more in a searchable online database available to the public at guidestar.org.

2016 Honors and Awards

Portland Business Journal:

OREGON'S MOST ADIRED NONPROFITS

Rotary Club of Portland:

OREGON ETHICS IN BUSINESS AWARD

Spot Magazine's Top Dog Awards honored OHS with first place in these categories:

BEST LARGE SHELTER

BEST ANIMAL EVENT: Doggie Dash

BEST ANIMAL ATTORNEY: Emily Davidsohn

MOST INNOVATIVE PROGRAM:

Animal Shelter Alliance of Portland (OHS is a founding member)



PHOTO BY SWEET PICKLES DESIGNS



Financials



PHOTO BY LAURA HINRICHS



PHOTO BY CLSMITH PHOTOGRAPHY

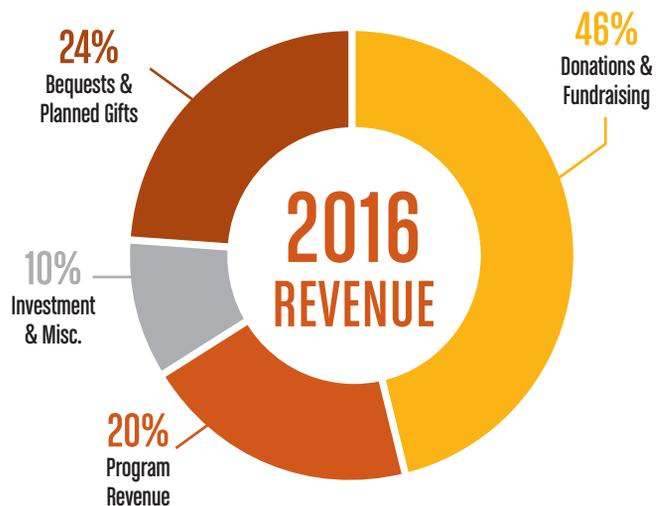
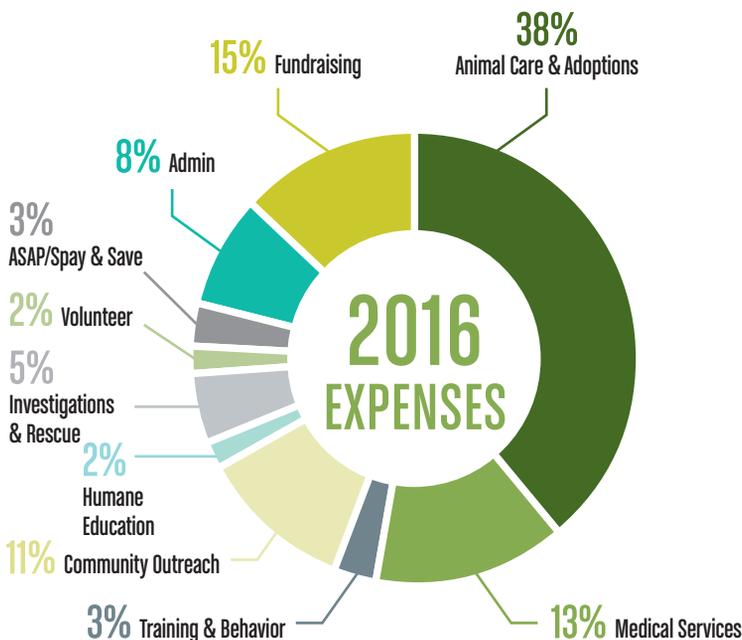
Expenses

| | | |
|-------------------------|-------------|---------------------|
| Animal Care & Adoptions | 38% | \$5,380,942 |
| Medical Services | 13% | \$1,802,459 |
| Training & Behavior | 3% | \$418,771 |
| Community Outreach | 11% | \$1,604,418 |
| Humane Education | 2% | \$276,353 |
| Investigations & Rescue | 5% | \$768,484 |
| Volunteer | 2% | \$244,541 |
| ASAP/Spay & Save | 3% | \$362,055 |
| Admin | 8% | \$1,117,499 |
| Fundraising | 15% | \$2,185,562 |
| TOTAL EXPENSES | 100% | \$14,161,084 |

Revenue

| | | |
|-----------------------------|-------------|---------------------|
| Bequests & Planned Gifts | 24% | \$3,795,720 |
| Donations & Fundraising | 46% | \$7,346,351 |
| Program Revenue | 20% | \$3,229,665 |
| Investment & Misc. | 10% | \$1,630,446 |
| TOTAL REVENUE | 100% | \$16,002,182 |
| Net Assets at 12/31/15 | | \$42,057,127 |
| Increase in Net Assets 2016 | | \$1,841,098 |
| Net Assets at 12/31/16 | | \$43,898,225 |

These are **preliminary figures** pending an independent audit of fiscal year 2016. Detailed audited financial statements are available at www.oregonhumane.org. The OHS fiscal year is January 1 to December 31. OHS receives no tax dollars and is not affiliated with any national or regional organization.





TLC Business Partners

The following businesses have made significant financial contributions (\$2,500+) to OHS and/or in-kind donations from August 1, 2016 through November 1, 2016. A complete list of TLC Business Partners can be found online at oregonhumane.org/get-involved/support-our-partners.

New members in bold

Italics indicates donor gives monthly through the PAWS program

* indicates companies or groups who have held community fundraising events to benefit OHS.

DIAMOND

iHeart Media-Portland
Leopold Ketel & Partners

PLATINUM

Goggle Ad Grants
KATU Television
Pacific Outdoors
Nike
NW Naturals
Oregon City Subaru
The Standard
Wentworth SubaruCity
Willamette Week

GOLD

Fred Meyer
Inaba Foods

Intel
Lamar Advertising
Margulis Jewelers
Mars Petcare/lams/
Temptations
Mud Bay
Portland General
Electric
Subaru of America

SILVER

1859 Magazine
A Pet Loft, Inc.
Alliant Systems
Avangrid Renewables
Baird/Baird Foundation
Cambia Health Solutions
The Campbell Group
Columbia Bank
Columbia Sportswear
Company
Elanco Animal Health
Fore The Animals
Foundation
**Great Western
Chemical Co.**

Hallmark Inns and
Resorts, Inc
Happy Brain Science
Harvest Fresh Grocery &
Deli
Kia of Portland
Lynde Paul/Corgi Walk
in the Pearl*
Maid Brigade of
Portland
MillerCoors
Moda Health
Motivation Design -
Kurgo Products
PEMCO Insurance
Agency
ResQAnimal Massage
Ron Rothert Insurance
Tito's Handmade Vodka
U.S. Bank
Valassis Digital
West Coast Event
Productions
The Winged M
VCA Animal Hospitals

BRONZE

A & B Tycoon Group
Alpha Broadcasting
Autodesk
Beaverton Toyota
Brooks Greenhouse
Construction
Cascadian Fabrications,
Inc
Cooper Mountain
Kennel
Defteling Design
Graphic Print Solutions
Honl Tree Care
IDEXX Laboratories
J. Thayer Company
KPFF Consulting
Engineers
Merck Animal Health
Morel Ink
**Pacific NW Credit
Union**
Pacific Power
Foundation
Papa Murphy's
Petco/Petco Foundation

PetPlan Pet Insurance
Providence Health &
Services
rover.com
Southern Wine & Spirits
Stalk Market
Compostable
Products
Sunnyside Little Chapel
of the Chimes/Cool
Dog Nights*
Tanasbourne Veterinary
LLC
Terra Hydr. Inc.
Terry Morrison/Stifel
Thede Culpepper Moore
Munro Silliman LLC
Unleashed by Petco
Waste Management of
Oregon
Windemere Community
Realty*
**Young's Market of
Oregon**

Workplace Giving

OHS gratefully acknowledges the following employers that participated in the 2016 Workplace Giving Campaigns.

AARP
AbbVie
Adidas
Adobe
Alaska Air
American Express
Ameriprise
Apple Inc.
Applied materials
AT&T
Automatic Data
Processing
Bank of America
Benson Industries
Best Buy
Bi-Mart
Cambia Health
CareOregon, Inc.
CenturyLink
Chubb Group of
Insurance Companies

City of Beaverton
City of Hillsboro
City of Portland
Combined Federal
Campaign
Con-Way
Costco
CSL Plasma
Daimler Trucks
Deloitte
Enterprise Holdings
ESCO Corporation
FedEx
Geffen Mesher
Genentech
Google
Harmer Steel Products
Company
Harsch Investments
Hewlett Packard

Hoffman Construction
Company
Iberdrola
IBM
Intel
JC Penny
Jubitz Corporation
Kaiser
LifeWise Health Plan of
Oregon
Macy's
Melvin Mark Companies
Metro
Microsoft
Multnomah County
NACCO Materials
Handling Group, Inc.
Nike
Nordstrom
NW Equity Holdings
NW Natural

OHSU
OnPoint
Pacific Continental Bank
Pacifcorp
Perkins & Co
PGE
Port of Portland
Portland Public Schools
Providence
Qorvo
Rodda Paint
Ron Tonkin
Schwabe Williamson &
Wyatt
Standard
Stanley Black and Decker
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Make A Difference



PHOTO BY LAURA HINRICHS

- » Many supporters decide to leave a gift to OHS in their will. *To join them, call Gary Kish, (503) 416-2988.*
- » As a member of the Thomas Lamb Eliot Circle, you'll be united and included with others actively working to improve animal welfare. *Call Kelsey O'Lea, (503) 802-6787.*
- » Become a sustaining donor with your automatic monthly gift. *Call Karen Crone (503) 802-6766.*
- » Join nearly two thousand other compassionate people by becoming an OHS volunteer. There's a valuable role for everyone. *Call Kim Hudson, (503) 285-7722, ext. 204.*

For more information, visit the OHS website at oregonhumane.org