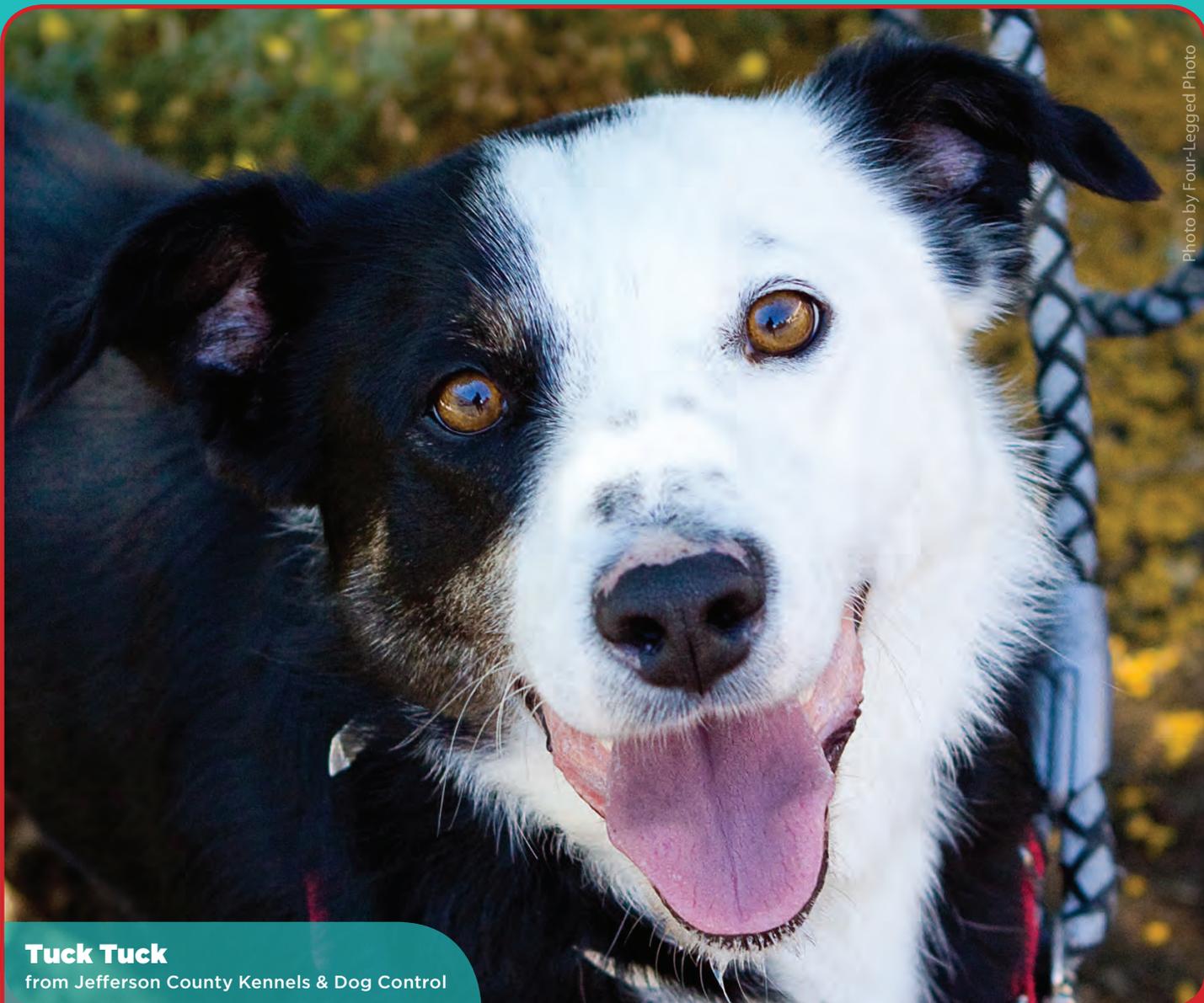
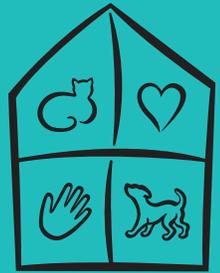


Photo by Four-Legged Photo



Tuck Tuck
from Jefferson County Kennels & Dog Control

Second Chance Transfer Program



OREGON
HUMANE
SOCIETY

503-285-7722 • www.oregonhumane.org

The Oregon Humane Society Second Chance Transfer Program

WELCOME!

The Oregon Humane Society (OHS) is a non-profit organization consisting of paid staff, volunteers, and supporters who care about the welfare of animals. We appreciate that you share our values and welcome you to our program. We look forward to working with your shelter to find permanent and loving homes for your homeless animals. The keys to the success of the Second Chance program are teamwork, communication and focus on the goal of creating successful adoptions.

OHS has matured as an organization from a small group of volunteers in 1868 to a thriving, efficient, and effective animal welfare organization with over 120 employees, serving 12,000 animals a year through our shelter.

OHS' MISSION

The mission of Oregon Humane Society is to foster an environment of respect, responsibility, and compassion for all animals through education, legislation, and leadership. To take care of the homeless, defend the abused, and fight with unrelenting diligence for recognition of the integrity of all animals.

STATEMENT OF PURPOSE

OHS was established in 1868 to prevent cruelty and inhumane treatment of any kind, and in any form, to animals and all living creatures; to conduct educational programs designed to teach the principles of humane treatment of animals; to provide food, shelter, humane treatment, and loving care of homeless animals at the Society's shelter; and to facilitate the adoption of surrendered and abandoned animals into loving homes with responsible pet owners.

OHS CONTACT INFORMATION

503-285-7722

Fax 503-416-5021

www.oregonhumane.org

secondchance@oregonhumane.org

1067 NE Columbia Blvd
Portland, Oregon 97211

THE SECOND CHANCE TRANSFER PROGRAM—A WIN/WIN PARTNERSHIP

The Second Chance Program at OHS was established in 2001 in an effort to help shelters in Oregon and Southern Washington—which may have less space, fewer resources, and fewer visitors to their shelters—place highly adoptable animals into homes. The Oregon Humane Society received approximately 144,000 visitors to our shelter last year, and over 11,000 animals were adopted. Portlanders sure do love pets! Remember, over 4,000 of those animals came from shelters in our Second Chance program—what a success! We work with over 50 shelters and rescue groups within the Second Chance program all with the same clear goal in mind—saving lives. The program has created a “win/win” situation for the transfer partner shelters by allowing them to place animals that otherwise would have been euthanized, and for the Oregon Humane Society by enabling us to serve a larger community of animals and people.



Photo by Four-Legged Photo

Snickers Boo
from Redmond Humane Society

Oregon Humane Society Second Chance Transfer Program Guidelines

Transfer programs save lives, but they require a lot of work for both partners. Second Chance partner shelters must juggle kennel space, arrange transportation and make the sometimes day-long trips to Portland and then home again; and OHS staff stays busy juggling kennel space, scheduling appointments, and spaying and neutering incoming transfer animals. By understanding and following the guidelines below and making sure your staff and volunteers are aware of these guidelines, transfers run smoothly and together we are able to maximize the number of animals saved.

APPOINTMENT LINE TO ARRANGE TRANSFERS: 503-285-7722 EXT. 229

If there is no answer, please leave a message with your contact name and phone number, as well as the best time to reach you. We will return your call! You can also email us at secondchance@oregonhumane.org to arrange a Second Chance transfer.

- Appointments are necessary!
- Send only the number of dogs scheduled.
- Be on time, or let us know of delays by calling 503-285-7722 and speaking to a phone room operator.
- Travel safely—make sure your vehicle has adequate room and heat or ventilation for the animals you are transporting.
- Let us know if you need help arranging a transport. We often are able to send a driver to your facility.



ARRIVAL TIMES

Transfer appointments are received during these hours:
Sunday – Saturday between 10 am and 6 pm.



CHECKING IN

Following these suggestions will allow our Admissions assistant to receive your animals in with the minimum of delay and frustration:

- Enter through the Admissions door, which is west of our main entrance.
- Be sure every dog you bring into Admissions is securely leashed or in a crate/carrier.
- Allow each dog to relieve himself in the grassy area outside of Admissions prior to entering the building. (Adult dogs only; puppies should remain crated.)
- Please be patient with us. The Admissions staff helping you may occasionally be called away to assist a client or receive a phone call.
- Allow adequate time for check-in. The amount of time required to process the Second Chance animal can vary greatly from day to day.
- Be prepared to take back with you the same day any animals that are not accepted. OHS can not board these animals overnight.

Health Guidelines

DOGS AND PUPPIES

Distemper/Parvo Vaccine

All puppies must be 8 weeks of age or older and must have received at least one modified live distemper/parvo (DA2PP) vaccine starting at 6 weeks of age and at least 10 days prior to transfer to OHS. If puppies are held in your shelter or foster home for more than 14 days, they must be kept current with boosters of distemper/parvo (DA2PP) vaccine every two weeks until time of transfer or until they are 16 weeks of age. We may restrict admission of puppies during infectious disease outbreaks at our shelter.

Adult dogs must be vaccinated with a modified live distemper/parvo (DA2PP) vaccine prior to transfer. We are unable to accept pregnant dogs.

Please make sure you have vaccination records readily available for each animal transferred; our driver or Admissions assistant will need to see them before accepting the animals.

Bordetella Vaccine

Prior to the transfer, puppies and adult dogs should receive an intranasal Bordetella vaccine to prevent kennel cough.

Rabies Vaccine

By Oregon law, dogs over 6 months of age from states other than Oregon must be issued a health certificate including a Rabies vaccination administered by a veterinarian prior to being transferred to OHS. This certificate must be presented at the time of intake. Please let us know if you need OHS's assistance with this.

CATS AND KITTENS

All cats and kittens must be vaccinated starting at 5 weeks of age with the modified live feline distemper combo vaccination (FVRCP). Kittens must be 8 weeks of age and weigh at least two pounds upon arrival at OHS. OHS will not accept FIV/FELV-positive animals through the Second Chance program.

Deworming

It would be helpful if all animals less than 6 months of age are given a dewormer effective against roundworms and hookworms starting at two weeks of age, and repeated 14 days after the initial dose.

The above vaccination protocol is in place to help prevent the spread of diseases such as parvovirus and distemper; we appreciate your cooperation. We also appreciate your honesty regarding any infectious disease outbreaks your shelter experiences. In the event of an outbreak such as parvovirus, OHS staff will work with you to continue to receive in vaccinated adult animals and puppies who have been housed in foster homes outside the shelter until it's once again safe to receive shelter animals.

A Word about Ringworm

Ringworm is tricky to diagnose, difficult and time-consuming to treat, and contagious to other animals and humans. Because of this, we are unable to accept animals that have lesions which are suspicious for ringworm. Please carefully check all animals, especially puppies and kittens, for any possible signs of ringworm before transfer.

SECOND CHANCE MEDICAL TRANSFERS

Our Second Chance program is designed to bring healthy animals in to OHS where they can quickly find their forever homes. For that reason, we typically cannot accept animals that need extensive medical care. We can accept dogs with mild cases of kennel cough (clear nasal discharge, mild cough, no fever) or patients needing spay/neuter surgery. Patients needing simple surgical procedures such as cherry eye repair or hernia repair can usually be accepted with prior approval. Other medical cases may be accepted on a case-by-case basis. We typically cannot accept animals that will need extensive treatment such as animals with fractures, severe dental disease, or chronic skin allergies. Exceptions may be made for shelters within the Animal Shelter Alliance of Portland (ASAP) area.

Requests for medical transfers are handled on a case-by-case basis; each animal's needs are reviewed by our medical staff and veterinarians to determine if we are able to help the animal. It is important that any animal considered for medical transfer be known to have a good temperament and, preferably, a known history, since evaluating the temperament of a sick or injured animal is difficult.

To have a medical case considered for transfer, please email secondchance@oregonhumane.org for more information.

Behavior-Tail Waggers welcome!

Paramount to the success of our partnership is not just the transfer, but the adoption of the dogs we receive from your shelter. Animals who are great with other dogs, friendly, easy going and of course cute will be adopted more quickly than dogs who cower in the corner or, at the other end of the spectrum, leap frantically at the kennel door when a visitor approaches. By choosing carefully and bringing animals who are likely to be adopted quickly, you are opening the door to another homeless animal waiting to occupy that kennel and get his chance to find a forever home.

All dogs who arrive at OHS from your shelter will receive a behavior assessment. Please make certain that your shelter staff is familiar with the different points of our behavior assessment so they will be able to select animals that are likely to pass or, better yet, consider conducting behavior assessments on the dogs before transfer. If they pass in your shelter, they are likely to pass once they arrive at OHS. Our behavior specialists or Animal Care staff would be more than happy to train any of your shelter staff in the way we perform a behavior assessment at OHS. It truly is a valuable tool to help ensure a successful adoption. Email our Second Chance Coordinator at secondchance@oregonhumane.org to schedule behavior assessment training for your staff or volunteers.

If one of your agency's dogs should fail the behavior assessment at OHS, you will be asked to return the dog to the original shelter, unless other specific arrangements have been made.

BEHAVIOR “DEAL BREAKERS”

We can not accept dogs through the Second Chance Program with any history of aggression to humans or other animals. We also can not accept under-socialized or overly fearful animals, or animals who display significant food aggression. At OHS we do work with behaviorally challenged animals that have been surrendered by their owners, but cannot receive additional animals with these kinds of special needs from transfer agencies.



PROFILES AND QUESTIONNAIRES— TELL US SOMETHING ABOUT THEM

A dog with a known history in the form of a previous owner questionnaire or a brief profile from your shelter staff or volunteers will be adopted more quickly than a dog whose past is an unknown. At OHS we ask all individuals surrendering an animal to fill out a detailed questionnaire designed to give potential adopters a good idea of what this animal's previous home was like. Did he live with children? Did he like them? Did he sleep outside? In the garage? On the bed? At the end of this manual we have included copies of our previous owner questionnaires which can be adapted for use by your agency. The questionnaires also are available for download on our website.

Even animals received in as strays can begin to reveal their personalities while at your shelter. Your staff and volunteers are experts at observing and reading an animal's behavior, so why not ask them to jot down a few comments and observations about the dogs before they make their way to OHS? Our adopters love to take their dogs to public dog parks, so if you know the dog you're bringing us plays well with others, be sure to let us know. We've included a brief animal personality questionnaire for shelter staff and volunteers at the end of this manual as well.

THE “POWERFUL BREEDS”

We are unable to accept the following breeds through our Second Chance program:

- Pit bull
- Rottweiler
- Staffordshire terrier
- Mastiff
- Any mix in which pit bull, Rottweiler or mastiff is the primary breed.
- Dogs that resemble wolf hybrids or coyote mixes

We understand that it’s frustrating for your staff and volunteers to bring a dog to our shelter only to have it turned away due to a question of breed. Please be certain that those individuals in charge of selecting transfer candidates are able to identify the powerful breeds and mixes listed above. A good rule of thumb is if you are questioning the breed, chances are we will too. Our Admissions supervisors or Second Chance Coordinator can also help you determine a dog’s breed. Please send a digital photo of the dog to secondchance@oregonhumane.org and we will respond to you within 2 working days.

COUNTRY DOG/CITY DOG—OTHER BREED CONSIDERATIONS

We strive to place the animals we commit to in suitable homes, and we want our adoptions to be successful. Most of the animals adopted from OHS will go to homes in urban or suburban settings and many of our dogs will live in apartments or condos. Certain breeds are better suited for a more specialized type of lifestyle than most of our clients are able to provide for them. OHS typically is not successful placing the following purebred dogs, but we will be happy to review this with you on a case-by-case basis:

- Walker hounds and Plott hounds
- Australian Cattle dogs
- Great Pyrenees
- Border Collies
- Doberman Pinschers

OHS reserves the option to decline any animal that does not pass our behavior assessment or meet the above specifications. If one of your animals does not pass the behavior assessment, the expectation is that you will take the animal back to your organization.

LITTLE CREATURES—WE’RE NOT JUST DOGS AND CATS

OHS accepts small animals from Second Chance partner shelters when space allows. If you would like to bring us a rabbit, rodent or bird, please contact our Admissions department to discuss a possible transfer. We can not accept ferrets, mice, sugar gliders or reptiles or other exotic pets.



CANCELLATION POLICY

Please let us know no later than the day before the scheduled transfer if you are unable to keep your appointment. This allows us to utilize kennel space reserved for your animals by scheduling another agency in your place.

OHS reserves the right to cancel scheduled appointments with our transfer partners based on our day-to-day business needs. Our commitment is to notify you by phone and/or by email if OHS needs to cancel the arrival of your animals for any reason. We recognize the hard work on your end to prepare for animal transport and will not cancel a scheduled appointment unless we deem it absolutely necessary.

RETURNING ANIMALS TO TRANSFERRING ORGANIZATIONS

If, during an animal’s stay with us, his behavior declines and he is deemed unsuitable for adoption he may be removed from the public kennels. If this happens we will contact you and give you the option of redeeming the dog and returning him to your shelter.

Guidelines For Animal Transport

PHYSICAL CONSIDERATIONS 24-HOURS PRIOR TO TRANSPORT:

OHS makes every attempt to follow the National Federation of Humane Societies Transportation Best Practices and hopes you will also educate your shelter on these practices. While this is an ongoing process, particular care should be made to conduct a visual exam the day before and the morning of the transport. Dogs should appear bright, alert and responsive. An animal lacking any of these qualities may be in the early stages of a contagious or infectious disease, and should not be transported.

- Dogs must have no congestion or trouble breathing through the nose. Mild kennel cough is permitted to transport so please notate this on your paperwork so we can begin treatment upon arrival.
- Check the quality of the dog's stool—no liquid diarrhea or blood in the stool.
- Check appetite—puppies in particular should be interested in food. No emaciated dogs.
- Follow National Federation Best Practices for transfers. Information is available at:
www.humanefederation.org/TransferBestPractice.cfm

BEHAVIOR ASSESSMENTS PRIOR TO TRANSPORT:

It is recommended that an accepted behavior assessment be performed at the source shelter prior to transport. All animals must be friendly and able to be handled safely.

Day of Transport

- Animals should again be examined just prior to release from the source shelter. Conduct a final visual exam to rule out any congestion or trouble breathing, loose stool, diarrhea or lethargy.
- Dogs should be given time outdoors to exercise and relieve themselves prior to loading.
- All dogs approved for transport must have source shelter paperwork including medical records, rabies certificate (if applicable), behavior evaluation information and any history the source shelter can provide on the animal.

A FINAL WORD

We look forward to saving lives through this important partnership, and are focused on seeing the end of pet overpopulation in our communities through adoption, education and spay/neuter efforts. Thank you for sharing this vision and working with us to find permanent homes for adoptable animals. Please don't hesitate to call us if you have questions about our Second Chance program or any of OHS' other services.

OHS CONTACT INFORMATION

OHS Website (view animals, rescue resources)

www.oregonhumane.org

Admissions (scheduling, cancellations, questions)

503-285-7722 ext.211

secondchance@oregonhumane.org

Fax 503-416-5021

Our shelter is located at:

1067 NE Columbia Blvd

Portland, Oregon 97211

OTHER RESOURCES

National Federation of Humane Societies

Companion Animal Transport Programs

Best Practices Overview

www.humanefederation.org/TransferBestPractice.cfm

Petsmart Charities

Information for Animal Welfare Organizations

www.petsmartcharities.org/about/awos.html

UC Davis Shelter Medicine Portal

Vaccine guidelines, disease profiles, cleaning and disinfecting recommendations

www.sheltermedicine.com

Sue Sternberg

Assess-a-hand for temperament tests

www.suesternberg.com